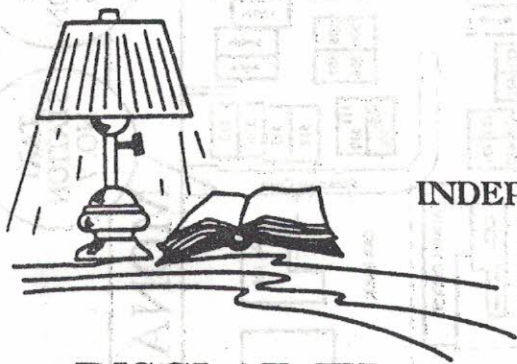
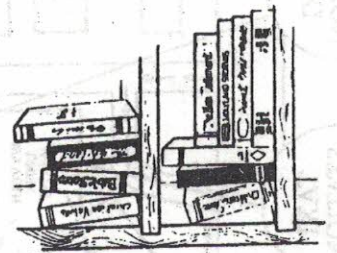


HOLLYWOOD VILLAGE ENCYCLOPAEDIA



INDEPENDENT LIVING UNITS

DISCLAIMER



The information in this document is a collection of services available both within the Village and community services which Village people use. Much of the information has been provided by Village residents and staff. Hollywood Village can in no way be held responsible for the quality of service provided by tradespeople listed in the Encyclopaedia.

AEROGRAMMES	These are available from the Minimart
ACCOUNTS	Any account queries Phone Amy on 5752 or Lynn on 5753. Office hours are 10 am to 3 pm
ANZ BANK	There is an agency on the Village The ANZ bank visits the Village every weekday from 9.30 - 11.30 am. Monday & Thursday CROSSLEIGH first floor Wednesday & Friday WYVERN first floor Tuesday ELLOURA Ground floor The ANZ is the Village Bank.
APPLICATIONS	Applications for senior's cards and renewal of senior's cards Application for Taxi subsidy vouchers Application for hearing vouchers, All available at the Day Centre
ARTHRITIS FOUNDATION	A hydrotherapy class is held with a physiotherapist in their hydrotherapy pool 17 Lemnos Street, Shenton Park. Cost \$10.00. The hydrotherapy pool is open to the public Monday - Friday between 12noon - 1 pm, the cost is \$3.00 phone 9388 2199
AUDIOLOGIST	Phone Day Centre 5554
AUDITORIUM	This is used for concerts, exhibitions, meetings, jumble sales etc. and is located adjacent to Wyvern
BANK	The ANZ.. bank visits the Village every weekday from 9.30 - 11.15 am. Monday & Thursday CROSSLEIGH first floor Wednesday & Friday WYVERN first floor Tuesday ELLOURA Ground floor To phone the University branch, Nedlands, dial 131314 and wait for the prompts.
BEAUTICIAN	At Day Centre phone 5554
BILLIARDS	There are three tables, one in Centennial Close dining room, One in Wyvern 1st floor and one in Crossleigh ground floor

<p>BINS, RUBBISH</p>	<p>Crossleigh: There are metal bins at the end of each wing. Green recycling bins are at the ground floor of every wing.</p> <p>Centennial Close: there are bins rooms at various locations throughout the close for garden, general and recycling rubbish.</p> <p>Wyvern: There are bins on every floor for general rubbish and recycling. Green bins are located adjacent to the Auditorium for large items of rubbish.</p> <p>RECYCLE BINS FOR BOTTLES, NEWSPAPERS AND CANS</p>
<p>BLOOD SUGAR LEVELS</p>	<p>For Veterans, this will be done free of charge at Hollywood Hospital Medical Centre, Monash Avenue on the Lower Ground floor. Phone Rosemary Elliott on 9346 6650 to make an appointment</p>
<p>BOWLS</p>	<p>Our bowling club is active and bowls are on every Saturday afternoon. If you are interested in playing, but have never played before, tuition can be arranged. Bar B Q's are also organised by the Bowling club regularly in the summer months. Contact the president, Mr Korbosky on 5007. There is also a list on the Wyvern notice board for you to add your name if you wish to play on the Saturday.</p>
<p>BOWLS (INDOOR CARPET)</p>	<p>These are played every Monday at 6.00 pm in Wyvern Lounge 3rd floor. Contact Mr Ray Jolley on 5107 if you would like to play.</p>
<p>BULLETIN</p>	<p>This contains information of interest to Village residents is published each week by Major & Mrs Dell (Chaplains) and delivered with your mail.</p>

BUS	<p>Transperth have bus stops at each side of the complex.. Timetables are available in Crossleigh and Wyvern foyers, also Day Centre foyer.</p> <p>As well as bus services to the city, bus 208 ans 202 goes to Claremont and return</p> <p>A free Nedlands Elderly Persons' Home Support Scheme (NEPHSS) bus calls at Wyvern at 1.30 pm on Wednesday and Thursday to enable residents to go to Claremont and Floreat Forum on Fridays for shopping. The bus returns at 3 pm. BOOKINGS must be made in advance with the receptionist.</p>
CAR PORTS	<p>Car ports are provided for resident car parking. Contact Leah on 5521 to discuss the financial arrangements for this.</p>
CALL BUTTON	<p>There are at least two emergency buttons in your unit and you should press one of them if you have a health or security emergency</p>
CAR SERVICING	<p>Mr Ivor Curtis will service vehicles on the Village, phone 9306 1479. Most major car dealers now have a mobile service unit.</p> <p>Car Cleaning service contact Mrs Marguerite Ong on 5564</p>
CAR WASHING	<p>There are special areas reserved for this, this is along Village Road at the end of the carports, between carports adjacent to the pool and in car park area between Crossleigh and Wyvern units.</p>
CARPET CLEANER	<p>Residents are free to contact the cleaner of their choice, some residents use John Ariaans phone 9300 1688 or Mobile 0412915904</p>
CHAIR DOCTOR	<p>Phone 93581566. He will put castors on your arm chairs which is helpful for moving for cleaning.</p>
CHAPLAIN	<p>Major Dennis Dell (phone 5001) is the Village Chaplain and Major Olive Dell (phone 5756) is associate chaplain. After hours dial "3".</p>

CHEMIST	<p>In Day Centre phone 5566 Open weekdays 9am - 12 noon and 2 pm - 4 pm, Saturdays 9 - 12 noon 5% discount is offered to all Senior Card holders on purchases (except specials and prescriptions). Delivery service is available.</p>
CHINA PAINTING	<p>This is held in Crossleigh first floor on Mondays 1 - 3.30 pm</p>
CHRISTMAS	<p>Just before Christmas, small businesses around Nedlands bring their gift lines to the Auditorium and set up attractive stalls. A Christmas party is held in the Auditorium each year.</p>
CHURCH SERVICES	<p>A worship service is held every Sunday in the chapel at Crossleigh at 9.45 am, with morning tea being served on the last Sunday of the month. Ministers from the Anglican, Catholic and Uniting Churches visit regularly for communion services.</p>
CHURCH SERVICES	<p>In the Chapel of Hollywood Private Hospital there is a Roman Catholic service every Sunday at 8 am and an Anglican Service at 10 am</p>
CHURCH SERVICES	<p>An Anglican communion service is held in the Crossleigh chapel every month on the second Wednesday of the month at 9 am.</p>
CINEMA	<p>At the Windsor Theatre, 98 Stirling Highway, Nedlands. On Mondays Tuesdays and Wednesdays, movie tickets cost \$8.00 adults, \$6.00 concession. On Thursdays Fridays Saturdays and Sundays the price is \$11.00 adults and \$7.00 concession. Cinema one is quite accessible, with only five steps into the theatre itself. Cinema two has more steps (about 10) but also has a wheelchair access ramp. There are not steps off the street to the booking office. Phone 9386 3554</p>

CLEANERS	Your hostess will provide you with a list of cleaners and their phone numbers and you can arrange for your unit to be cleaned. NEPHS (Nedlands Elderly Person's Home Support) may be contacted on 9386 6170
CLOTHES DRIERS	These are situated in the Laundries in each wing of Crossleigh and Wyvern. Please clean the filters after use. For information re hours of use see entry under "Laundry"
COFFEE LOUNGE	For a light meal or morning or afternoon tea, Einstien's Coffee Lounge is open from 8 am to 5 pm at 95 Monash Avenue in the Hollywood Specialist Centre
COLES	If you are unable to shop (carry heavy bags etc) Coles Claremont will deliver. You must provide a doctor's letter confirming your inability to get to the shops. You ring your grocery order through on Tuesdays between 8 and 10 am and they are delivered on the Tuesday afternoon. There is a delivery charge of \$5 or \$6.00. Phone 9384 1410
COMLEY DR	Phone 5799 Surgery hours are Monday to Friday, 9am to 1pm
COMPANION CLUB	This is held in the auditorium each fortnight on Tuesday afternoons, 1.30 pm to 3 pm. There is a small annual membership fee of \$2.50. Afternoon tea costs \$1.00, non member \$1.50 Good variety of programme, music, song and talk. Contact Major Dell on 5756 for further details
COMPLAINTS	These can be written and addressed to the Units Manager, the Units Liaison Officer or the Administration Liaison Officer. Simply hand them to the hostess when she calls or deliver them to Administration.

CONTINUOUS IMPROVEMENT LOGS	These are located in Wyvern and Crossleigh foyers and Centennial Close Dining Room. If there is a problem which you feel needs addressing or a better way of doing things, please note on the log and hand to hostess
CRAFT	The craft group operates from 2 - 4 pm on a Monday in the room adjacent to the Wyvern foyer. All welcome. For further information ring Eva Platts on 5276
CROQUET	This is held on Tuesday afternoons commencing 4 pm on the bowling green, please contact Mr Harewood who owns the equipment on 5475 if you are interested in playing..
CROSS LEIGH	<p>Ground floor: Dining room Residents Financial Service Office (Mr Keith Fox) Chaplains (Major Olive & Dennis Dell) Admin Liaison (Major Bruce Button) Library</p> <p>First Floor: Chapel China Painting classes Guest Room</p>
DAILY LIVING PRODUCTS	<p>This is a company who provide equipment to support people with daily living tasks. Equipment varies from gophers, walking frames, special chairs, to button hooks, electric plug pullers etc.</p> <p>Catalogues are available in the Crossleigh and Wyvern foyers, you may phone an advisory hotline on 9388 4435. They also have a display centre at 17 Lemnos Street, Shenton Park. They will also bring products to you if you have problems using public transport to visit the centre. They will also hire out products as an alternative to purchasing.</p>

<p>DAY THERAPY CENTRE</p>	<p>This is in the Village, fronting Monash Avenue, access through Elloura Lodge and is available to elderly people who have a medical referral.</p> <p>Services include:</p> <p>Activity & Therapy Centre:</p> <ul style="list-style-type: none"> Physiotherapy Podiatry Occupational therapy Activities Hydrotherapy sessions in the pool <p>Minimart Phone 5565 Pharmacy 5566 Kiosk 5564</p> <p>In basement of Nursing Home, adjacent to Day Centre:</p> <p>Hairdresser Phone 5585 Outpatients sister Phone 5563</p> <p>Contact Christine Howe Phone 5554</p> <p>In addition hearing appointments may be made for those unable to go to the city, also optometrists appointments.</p> <p>There is a beautician in attendance on Wednesdays.</p> <p>Forms available at Day Centre:</p> <ul style="list-style-type: none"> Applications for senior's cards and renewal of senior's cards Application for Taxi subsidy vouchers Application for hearing vouchers
<p>DIABETICS</p>	<p>For Veterans, blood sugar levels will be tested free of charge at Hollywood Hospital Medical Centre, Monash Avenue on the Lower Ground floor. Phone Rosemary Elliott on 9346 6650 to make an appointment.</p>
<p>DIRECTOR OF ADMINISTRATION</p>	<p>Mr Roy Hanson is responsible for the business administration of the Village</p>
<p>DIRECTOR OF PROGRAMME/ CHAPLAINCY</p>	<p>Major Dennis Dell is the Salvation Army Officer jointly responsible for the running of the Village. He and his wife are responsible for caring for the social and spiritual needs of the residents</p>

DRIERS	These are situated in the Laundries in each wing of Crossleigh and Wyvern. Please clean the filters after use. For information on hours of use see "Laundry"
DOCTORS	<p>Dr Middleton and Dr Comley have their surgery Monday - Friday, 9am - 12 noon on the Village, phone 5799.</p> <p>Dr Hutchinson weekdays 8.30 am. Phone 5764 (Nursing Home basement)</p> <p>Dr Heath (Wyvern second floor) Wednesday morning phone 5764.</p> <p>Your own doctor is welcome to continue visiting you if this can be arranged by you.</p>
DRIVERS LICENCE	<p>If you are 85 or over you are required to undergo a driving test. The Department of Transport will send you the necessary documents.</p> <p>The nearest Licensing Centre is at the Onslow Road Shenton Park Community Centre. The testing day is usually Wednesday. You are able to ring 131156 and state that you wish to have your test at the above Community Centre.</p>
DRY CLEANING	This can be left at the Minimart and can be picked up withing two or three days.
EARPHONES	<p>These are relatively inexpensive and assist greatly those who are hard of hearing and will fit all modern TV sets.</p> <p>They can be purchased from electrical stores such as Tandys and Dick Smiths</p>
ELECTORAL ROLL	Don't forget to change your address. Forms at Administration
EMERGENCY	There are at least two emergency buttons in your unit and you should press one of them if you have a health or security emergency. For medical emergencies you may also dial "4" on your phone.
EMERGENCY	It is advisable to keep a small case packed ready and handy for hospital if you need it in an emergency.

EXERCISE BIKE	These are located on the 3rd floor of Wyvern and Withnell Cottage and are for anyone to use
EXERCISE CLASSES	Held at Wyvern on Mondays Tuesdays and Thursdays at 9 am on the fifth floor. The Tuesday class is a low impact exercise group.
FASHION GARMENTS	These are brought to the Village regularly for the benefit of those who cannot get out shopping. Dresses, knitwear and shoes are the main items displayed. See notice of coming events as listed in the weekly bulletin
FELLOWSHIP CLUB	This is held every second Tuesday at the Perth Fortress Salvation Army. A bus will call at Wyvern at 10 am to pick up any village resident who would like to attend. Phone 9227 7035 for further information.
FISH SUPPLIES	These are brought to the Village each Thursday morning for sale to residents
FREE PHONE (TAXI)	<p>There are eleven taxi stop points around the Village. Please consult your phone book for the complete list of locations.</p> <ol style="list-style-type: none"> 1. In front of Crossleigh Williams Road 2. In Front of Wyvern Karella Street 4. Withnell Place, Centennial Close, Smyth Road 5. Williams Place, Centennial Close, Smythe Road 6. Middle Path, Centennial Close, Monash Avenue 7. Rookstone Court, Centennial Close, Monash Av <p>A free phone for Black & White taxis is located on the desk in the ground floor of Wyvern and the wall phone on the ground floor of Cross leigh.</p>
	<p>Where the word Taxi is: Press button once Wait for message (recorded) Hang up. Please do not press Taxi button again. Wait near the door for the Taxi to call.</p>

FRUIT & VEGETABLE MAN	He calls on Tuesday and Thursday morning. Crossleigh: (rear)Tuesday 10 am - 11 am Thursday 11 am - 12 noon Wyvern: (Rear)Tuesday 11 am - 12 noon Thursday 9 am - 10.30 am
GARBAGE	<p>Crossleigh: There are metal bins at the end of each wing. Green recycling bins are at the ground floor of every wing.</p> <p>Centennial Close: there are bins rooms at various locations throughout the close for garden, general and recycling rubbish.</p> <p>Wyvern: There are bins on every floor for general rubbish and recycling. Green bins are located adjacent to the Auditorium for large items of rubbish.</p> <p>RECYCLE BINS FOR BOTTLES, NEWSPAPERS AND CANS.</p>
GARDEN	Some residents like to maintain the gardens near their unit. If this is not possible, the village gardeners will attend to the garden. If you have had an extensive garden and wish to have it maintained, you will need to engage a contract gardener to do so. Village gardeners will maintain a low maintenance garden.
GOPHERS	Also known as scooters. Motorised resident transport. For repairs or sales phone Daily living Products on 93884435. Users of Gophers should ensure that they have the necessary insurance for Third Party Liability and property.
GREENGROCER	He calls on Tuesday and Thursday morning. Crossleigh: Tuesday 10 am - 11 am Thursday 11 am - 12 noon Wyvern: Tuesday 11 am - 12 noon Thursday 9 am - 10.30 am

GROCERIES	<p>If you are unable to shop (carry heavy bags etc) Coles Claremont will deliver. You must provide a doctor's letter confirming your inability to get to the shops.</p> <p>You ring your grocery order through on Tuesdays between 8 and 10 am and they are delivered on the Tuesday afternoon. There is a delivery charge of \$5 or \$6.00.</p> <p>Phone 9384 1410</p>																		
GROUNDS COMMITTEE	<p>This is composed of residents and staff and meets at the request of Mr Roy Hanson, Director of Administration, when decisions need to be made about removal of trees etc from the property.</p>																		
GUEST ROOMS	<p>There are two in the Village, one in Crossleigh and one in Wyvern and are for the short term use of Resident's relatives. The cost is \$10.00 per night. Please book with Administration reception, dial '3'. Your hostess will give you the key when your visitors arrive and payment is made when they leave.</p>																		
HAIRDRESSER	<p>This is situated adjacent to the Day Centre in the Nursing Home basement and will cater for all your hairdressing needs.</p> <p>Appointments may be made for men and women, weekdays between 8.30 am and 4 pm, excluding Mondays</p> <p>Price as at 1 Jan 99:</p> <table data-bbox="540 1469 1009 1906"> <tr> <td>Shampoo and set</td> <td>\$17.00</td> </tr> <tr> <td>Trim shampoo and set</td> <td>26.50</td> </tr> <tr> <td>Blow wave/Dry</td> <td>17.00</td> </tr> <tr> <td>Trim blow wave/Dry</td> <td>26.50</td> </tr> <tr> <td>Trim</td> <td>11.00</td> </tr> <tr> <td>Perms from</td> <td>55.00 inclusive</td> </tr> <tr> <td>Tint</td> <td>41.00 inclusive</td> </tr> <tr> <td>Gents Haircut</td> <td>11.00</td> </tr> <tr> <td>Beard trim</td> <td>5.00</td> </tr> </table> <p>Phone 5585</p>	Shampoo and set	\$17.00	Trim shampoo and set	26.50	Blow wave/Dry	17.00	Trim blow wave/Dry	26.50	Trim	11.00	Perms from	55.00 inclusive	Tint	41.00 inclusive	Gents Haircut	11.00	Beard trim	5.00
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Tint	41.00 inclusive																		
Gents Haircut	11.00																		
Beard trim	5.00																		
HEATH DR	Phone 5764 (each Wednesday morning)																		

HOBBY WORKSHOP	This is available for use of residents and is situated adjacent to the Auditorium. Phone Mr Jenkins on 5114 or Mr Hanson on 5244 regarding access
HOME LEAGUE	<p>This is a weekly meeting with a variety of activities and speakers, all are welcome to attend.</p> <p>At Floreat Salvation Army, bus calls on Wednesdays at 9.40 at Crossleigh and Wyvern. Call 9383 9034 for further details.</p> <p>At Perth Fortress Salvation Army, bus calls on Thursdays at Wyvern at 12.45 pm. Call 9227 7035 for further details</p>
HOME NURSING	HBF now provide a cover for medical treatment at home for an acute illness which would ordinarily be treated in a hospital. This is for a registered nurse to attend for at least 6 hours per day, the nurse must be in private practice and by approved by HBF. For further enquiries ring 132024
HOSPITALS	List of hospitals and phone numbers in Village phone book
HOSTESS	<p>Your hostess will call on you every day to bring your mail and check on you. Should she receive no reply to her knock or cheery "Good Morning!" she may enter your unit to make sure that everything is well with you.</p> <p>Phone 5761, 5699 or 5517 (Centennial Close) or dial '3' and ask for the hostess.</p> <p>Hostess services is provided from 8.30 to 4.30 daily</p>
HUTCHINSON DR	Phone 5764 (Mornings, weekdays)
INSURANCE	Household contents cover can be obtained by making arrangements with Lyn Phone 5753
INVESTMENT	Residents with surplus funds to invest may consider the Salvation Army Development fund. Contact Mr Keith Fox on 5750 for further details.

JUMBLE SALE	A box is located in Crossleigh foyer and there is a space behind the counter in Wyvern to deposit unwanted clothes, nicknacks etc for the recycling sale. Recycling sale is held in the room adjoining the auditorium every Friday from 9.30 to 11 am.
JUSTICE OF THE PEACE	There are three on the Village: Mr Walter Jenkins Phone 5114 Mr Ralph Olney Phone 5014 Mr Ted White Phone 5501
KEEP FIT CLASSES	Held twice weekly at Wyvern see "Time Table of Regular Events" at the rear of this document.
KEY	Lost your Key, locked out of your unit? Dial '3'
KIOSK	This is located in the Day Centre and is open from 9.30 am to 1.30 pm and 2 to 3 pm. You may buy morning and afternoon teas there or a light lunch. Phone 5564
LAUNDRY	The washing machines are located in the laundry in each wing of Wyvern and Crossleigh. Please do not use them before 7am or after 7pm. Please clean the filter after every wash. Please do not use the machines on Sundays.
LAUNDRY	Cottesloe Laundry will pick up and return laundry fortnightly. The cost is \$9.00 per load. (One load is usually all the washing needed) The laundry is picked up on Monday and returned the following day. Phone 9384 1621
LETTERS	These may be posted in Centennial Close dining room, the foyer of Wyvern and Crossleigh in the box provided. Mail is cleared at 4 pm every day. There is an Australia Post letter box on the corner of Williams Road and Monash Avenue also near the entrance of Wyvern. Mail will be delivered every week day by the Hostess

<p>LIBRARY</p>	<p>There are three on the Village.</p> <p>Centennial Close Dining room(open 8.30 am to 4 pm)</p> <p>Librarians: Mrs V Chantry Phone 5510 Mrs M Davies Phone 5491</p> <p>Crossleigh ground floor (open 10 am to 5.30 pm)</p> <p>Librarians: Mrs H Ryan Phone 5066 Mrs T Campbell Phone 5040</p> <p>Wyvern first floor(open at all times)</p> <p>Librarians: Mrs N Skead phone 5241 Mrs B Tomlinson phone 5214</p> <p>Nedlands Library mobile van to the Village every second Tuesday 9 - 11.30 am This service is available to residents having difficulty visiting the Library. Phone Carmel 9386 6230 to register.</p> <p>The Library is situated at 60 Stirling Highway and is open the following hours:</p> <p>Monday, Tuesday, Wednesday, Thursday am to 8 pm Friday — am to 6 pm Saturday am to 12 noon Sunday 2 to 5 pm</p> <p>Available are:</p> <ul style="list-style-type: none"> Large print books Normal Print Books Cassettes Videos Music C D's
<p>LICENCE</p>	<p>If you are 85 or over you are required to undergo a driving test. The Department of Transport will send you the necessary documents.</p> <p>The nearest Licensing Centre is at the Onslow Road Shenton Park Community Centre. The testing day is usually Wednesday. You are able to ring 131156 and state that you wish to have your test at the above Community Centre.</p>

<p>LUNCH VOUCHERS</p>	<p>A midday meal is available in either Crossleigh or Centennial Close dining room, depending on the location in which you live. The cost is \$4.00 which includes a main meal, dessert and coffee or tea. You need to order 24 hours ahead for catering purposes and meal tickets may be purchased after lunch Monday to Friday at Crossleigh and Fridays 8.45 am to 9.15 am at the Centennial Close hostess office.</p>
<p>MAIL</p>	<p>Letters may be posted in the foyer of Wyvern and Crossleigh and in the Centennial Close Dining Room in the box provided. Mail is cleared at 4 pm every day.</p> <p>The Hostesses will post mail for you on request. There is an Australia Post letter box on the corner of Williams Road and Monash Avenue and near the entrance to Wyvern.</p> <p>Mail will be delivered every week day by the Hostess.</p>
<p>MAINTENANCE (RENT)</p>	<p>This is paid fortnightly in advance. You may pay at the ANZ. Bank agency on the Village using the maintenance book initially provided by Mr Keith Fox. Additional books may be obtained from your hostess. Regular payments can be arranged from your bank to the Village bank to cover maintenance. There is a bank charge to your account for this. Contact your bank and phone Lyn on 5753 or Amy on 5752 to obtain the number of the Village bank account</p>
<p>MAINTENANCE (OF BUILDINGS)</p>	<p>If you have an item of maintenance which needs attention (new light globe etc) please fill out a maintenance form (they are available in the foyers of Wyvern and Crossleigh and Centennial Close Dining Room) and drop it in the box provided.</p> <p>For urgent maintenance (burst pipe etc) dial 3.</p>

MEALS	<p>A midday meal is available in either Crossleigh or Centennial Close dining room, depending on the location in which you live. The cost is \$4.00 which includes a main meal, dessert and coffee or tea. You need to order 24 hours ahead for catering purposes and meal tickets may be purchased from 10 am to midday Monday to Friday after lunch at Crossleigh, or at Administration and Fridays 8.45 am to 9.15 am at the Centennial Close hostess office.</p>
MEALS	<p>Arrangements can be made for a midday meal to be delivered to your unit for up to a fortnight following your discharge from hospital.</p>
MEALS	<p>A number of companies home deliver meals:</p> <p>Home Chef Snap frozen meals delivered once a week, they provide a menu for you to chose from, phone 9378 2544. They deliver Mondays</p> <p>Trim-A-Weigh Portion and calorie controlled meals provided, also other meals not related to dieting. Breakfast: Bread for toast, fruit etc Main Meal: A variety of dishes with four vegetables Snap frozen Second Meal: Usually salad type meal The meals are delivered weekly on a Monday Phone 9378 2466</p> <p>Welcare Thaw frozen dinners delivered, you must order a minimum of 4 dinners. Phone 9381 3386</p> <p>Nu Shape Phone 131487. Meals are delivered on Fridays at 3pm</p>
MEALS	<p>For a light meal or morning or afternoon tea, Einstien's Coffee Lounge is open from 8 am to 5 pm at 95 Monash Avenue in the Hollywood Specialist Centre</p>

<p>MEALS</p>	<p>Some residents order fish and chips from Onslow Square fish and Chips Supply, delivered in the evening.</p> <p>The cost is a standard amount of \$4.00 for fish and chips, but they will only deliver for a group. If you would like to get a group together to order, phone 9381 7510</p>
<p>MEALS ON WHEELS</p>	<p>Upon a doctor's assessment, or organised from the hospital as you are discharged, these can be organised for delivery in the Village by NEPHSS.</p> <p>For further information phone 9386 6170, 93285822 or 93847727</p>
<p>MEDICAL SERVICE</p>	<p>This after hours service is provided by Hollywood Private Hospital in Monash Avenue. Phone 9346 6197. Hours are:</p> <p>Week days 6 pm - 9 pm Saturdays 12 noon - 9 pm Sundays 9 am - 9 pm</p>
<p>MIDDLETON DR</p>	<p>Phone 5799 Surgery hours are Monday to Friday, 9am to 1pm</p>
<p>MILKMAN</p>	<p>Calls three times per week on Monday, Wednesday, Friday and will deliver to the units</p> <p>Phone 9328 2440</p>
<p>MINIMART</p>	<p>This is our Village shop or Mini-supermarket, located in the Day Centre.</p> <p>Opens week days from 9 am to 12 noon, 2 pm to 4 pm and Saturdays from 9 am to 11 am.</p> <p>Phone Steve or Margaret on 5565</p>
<p>MOTOR VEHICLE LICENCE</p>	<p>If you are 85 or over you are required to undergo a driving test. The Department of Transport will send you the necessary documents.</p> <p>The nearest Licensing Centre is at the Onslow Road Shenton Park Community Centre. The testing day is usually Wednesday. You are able to ring 131156 and state that you wish to have your test at the above Community Centre.</p>

MOVIES	<p>At the Windsor Theatre, 98 Stirling Highway, Nedlands.</p> <p>On Mondays, Tuesdays and Wednesdays, movie tickets cost \$8.00 adults and \$6.00 concession.</p> <p>On Thursdays, Fridays, Saturdays and Sundays the price is \$11.00 adults and \$7.00 concession. Cinema one is quite accessible, with only five steps into the theatre itself. There is a wheelchair access ramp. Cinema two has more steps (about 10) but also has a wheelchair access ramp. There are no steps off the street to the booking office. Phone 9386 3554</p>
NEPHSS	<p>This is Nedlands Elderly Persons Home Support Service.</p> <p>A range of support services are provided for people just out of hospital such as assistance with showering, dressing etc. They also provide assistance with gardening, housework and shopping for the housebound.</p> <p>For further information phone 9386 6170</p>
NEWSPAPERS	<p>Newspapers will be delivered by Nedlands/Crawley Newspaper delivery, please phone 9385 5041.</p> <p>You may pay your account by enclosing it and your money in an envelope and depositing it in the box provided at the Minimart.</p> <p>Don't forget to cancel your papers when you go away. The nearest Newsagent is in Hampden Road</p>
NEWSPAPERS	<p>Old newspapers may be placed in the bins at the rear of the Laundry in Crossleigh and in the cupboard at the rear of Wyvern on the ground floor.</p> <p>At the Close the newspapers are left in the bin rooms.</p>
NURSING (Home)	<p>HBF now provide a cover for medical treatment at home for an acute illness which would ordinarily be treated in a hospital. This is for a registered nurse to attend for at least 6 hours per day, the nurse must be in private practice and by approved by HBF. For further enquiries ring 132024</p>
OPTOMETRIST	<p>Phone Day Centre 5554</p>

<p>OUTPATIENTS SISTER</p>	<p>At the Day Centre, for dressings etc phone 5563 Clinic hours: 9.30 - 11 am every day of the year. Also 2 - 3 pm Tuesdays excepted.</p>
<p>PAPERS</p>	<p>Old newspapers may be placed in the bins at the rear of the Laundry in Crossleigh and in the cupboard at the rear of Wyvern on the ground floor. At the Close the newspapers are left in the bin rooms.</p>
<p>PAPERS</p>	<p>These will be delivered by Nedlands/Crawley Newsagents, please phone 9385 5041. You may pay your account by enclosing it and your money in an envelope and depositing it in the box provided at the Minimart. Don't forget to cancel your papers when you go away.</p>
<p>PARKING</p>	<p>Parking for visitors is provided in the front of Crossleigh and Wyvern and at the Monash Avenue entrance to the Close. Residents wishing to park their cars on the Village need to notify the staff at administration, complete a form and receive a sticker which is to be attached to the windscreen of the car. Car ports are also provided for resident car parking. Contact Anne on 5747 to discuss the financial arrangements for this. Speed limit through the Village is strictly 15kph</p>
<p>PHARMACY</p>	<p>In Day Centre phone 5566 Open weekdays 9am - 12 noon and 2 pm - 4 pm, Saturday 9 am - 12 noon 5% discount is offered to all Senior Card holders on purchases (except specials and prescriptions). Delivery service is available.</p>
<p>PHYSIOTHERAPY</p>	<p>At Day Centre, Phone 5555 am to 4 pm week days</p>

PHONE	<p>All calls within the Village are free. Dial "O" for an outside line. A phone is provided in your unit for your Use. If you prefer to use you own phone, please check with reception to make sure that it is compatible with our Phone system.</p> <p>Local calls are billed at 26c, there is no rental charge. Phone accounts are sent quarterly from the administration office.</p> <p>A Village phone book is provided for each unit and is updated annually</p>
PHONE BOOKS	<p>Yellow Pages, WA Country and Interstate phone books are available in the Crossleigh Library (ground floor) the Wyvern Library (1st Floor) the Centennial Close library.</p>
PHOTOCOPYING	<p>Photocopies may be obtained from the accounts office or craft room Wyvern foyer at 20c per copy.</p>
PICTURES	<p>At the Windsor Theatre, 98 Stirling Highway, Nedlands.</p> <p>On Mondays, Tuesdays and Wednesdays, movie tickets cost \$8.00 adults and \$6.00 concession.</p> <p>On Thursdays, Fridays, Saturdays and Sundays the price is \$11.00 adults and \$7.00 concession. Cinema one is quite accessible, with only five steps into the theatre itself. There is a wheelchair access ramp. Cinema two has more steps (about 10) but also has a wheelchair access ramp. There are no steps off the street to the booking office. Phone 9386 3554</p>
PODIATRY	<p>At Day Centre, phone 5554 (8 am to 4 pm week days)</p>
POOL	<p>The heated swimming pool is located at the rear of Crossleigh near the bowling green. There is also a spa for your use. Residents' families are permitted to use the pool as long as they are well behaved and obey the pool rules and accompanied by a resident</p>

POST	<p>These may be posted in Centennial Close dining room, the foyer of Wyvern and Crossleigh in the box provided. Mail is cleared at 4 pm every day.</p> <p>The Hostesses will post mail for you on request</p> <p>There is an Australia Post letter box on the corner of Williams Road and Monash Avenue and also near the entrance to Wyvern.</p>
POOL TABLES	<p>There are three tables, one in Centennial Close dining room, One in Wyvern 1st floor and one in Crossleigh ground floor</p>
POSTAGE STAMPS	<p>These may be purchased from the Mini Mart or from the receptionist at Crossleigh</p>
RECYCLING	<p>A box is located in Crossleigh foyer and there is a space behind the counter in Wyvern to deposit unwanted clothes, nicknacks etc for the recycling sale. Recycling sale is held in the room adjoining the auditorium every Friday from 9.30 to 11 am.</p>
RESIDENTS COMMITTEE	<p>This is composed of representatives from Centennial Close, Wyvern and Crossleigh who are elected annually. Village administration staff also attend. The committee meets monthly to discuss issues of Village life effecting the residents and present residents' concerns and suggestions to the administration. Items for the agenda may be submitted in writing and addressed to: The chairperson, independent Living Units Residents Committee. Current committee members are:</p> <p>Mrs E Bailey, Mr R Clarson, Mrs L Farthing, Miss D Hardie, Mr W Jenkins, Mr G Korboski, Mrs H Lennox, Mr K Read, Mrs A Ryan, Mr J Warrick, Mrs A Siopis.</p>
RESIDENT'S FINANCIAL SERVICES DIRECTOR	<p>This is Mr Keith Fox. He is here to assist you with any difficulties you may encounter with Government Departments in connection with superannuation, pensions, income tax submissions (in some cases) and other general financial matters. Phone 5750. His office is situated in Cross leigh on the ground floor.</p>

RUBBISH	<p>Crossleigh: there are metal bins at the end of each wing. Green recycling bins are at the ground floor of every wing.</p> <p>Centennial Close: there are bins rooms at various locations throughout the close for garden, general and recycling rubbish.</p> <p>Wyvern: There are bins on every floor for general rubbish and recycling. Green bins are located adjacent to the Auditorium for large items of rubbish.</p> <p>RECYCLE BINS FOR BOTTLES, NEWSPAPERS AND CANS ONLY. Please do not place other items in bins provided.</p>
SCOOTERS	<p>Also known as gophers. Motorised resident transport. For repairs or sales phone Daily living Products on 93884435. Users of Gophers should ensure that they have the necessary insurance for Third Party Liability and property.</p>
SECURITY	<p>There is a security guard on duty in the Village: Weekdays 4.15 pm - 11 pm Weekends 7am - 11 pm. Dial '3' to contact him.</p>
SEWING MACHINE	<p>Situated on 2nd floor Wyvern and is available for anyone to use.</p>
SHEETS	<p>Are provided weekly. At Crossleigh and Wyvern, your hostess will deliver your clean sheets one day and you are required to place the used sheets in the designated area next day. At Centennial Close, residents pick up their clean sheet from the hostess office near the dining room when they deliver the used sheet, Tuesdays 8.30 - 9.15 am</p>
SHOE REPAIRS	<p>Jeanette or Martin from Cobbler & Co calls at Crossleigh weekly on Friday at 2 pm to pick up any shoes which need repairing. They will be delivered back on the following Friday. Phone 9380 4840</p>

SHOPPING TROLLEYS	These are located in the Foyers of Crossleigh and Wyvern for the uses of residents. Please return them to the foyers when you have finished.
SOCIAL COMMITTEE	This committee is composed of residents who organise Village social functions, fashion parades, outing and concerts. Functions and tours are announced well in advance.
SOCIAL FUNCTIONS (PRIVATE)	Should you wish to entertain more people than may be accommodated in your unit, you may be given approval to use the 4th floor lounge in Wyvern where there is a kitchen equipped with stove, fridge and crockery. Contact your hostess about this. Also Withnell Cottage is available see entry under "W".
SHOP	We call this the "Minimart" located in the Day Centre. Phone Steve or Margaret on 5565
SPA	The Spa is located at the rear of Crossleigh near the bowling green. Residents' families are permitted to use the pool as long as they are well behaved and obey the pool rules and are accompanied by a resident.
SQUARE DANCING	Any residents interested in this activity, please ring Mr Tom Stock on 5120
SWIMMING POOL	The heated swimming pool is located at the rear of Crossleigh near the bowling green. There is also a spa for your use. Residents' families are permitted to use the pool as long as they are well behaved and obey the pool rules and are accompanied by a resident.

<p>TAXI</p>	<p>There are eleven taxi stop points around the Village. Please consult your phone book for the complete list of locations.</p> <ol style="list-style-type: none"> 1. In front of Crossleigh Williams Road 2. In Front of Wyvern Karella Street 4. Withnell Place, Centennial Close, Smythe Road 5. Williams Place, Centennial Close, Smythe Road 6. Middle Path, Centennial Close, Monash Avenue 7. Rookstone Court, Centennial Close, Monash Av <p>A free phone for Black & White taxis is located on the desk in the ground floor of Wyvern and the wall phone on the ground floor of Crossleigh.</p> <p>Where the word Taxi is: Press button once Wait for message (recorded) Hang up.</p> <p>Please do not press Taxi button again. Wait near the door for the Taxi to call.</p> <p>Black & White: Phone 9333 3333 Swan Taxis: Phone 131388</p> <p>ALWAYS GIVE YOUR NAME WHEN ORDERING A TAXI</p> <p>For further information consult the "Taxi" page in your Village phone book</p>
<p>TELEPHONE</p>	<p>All calls within the Village are free. A phone is provided in your unit for your Use. If you prefer to use you own phone, please check with reception to make sure that it is compatible with our Phone system.</p> <p>Local calls are billed at 26c, there is no rental charge. Phone accounts are sent quarterly from the administration office.</p> <p>A Village phone book is provided for each unit and is updated annually</p>

TRANSPORT	<p>There are eleven taxi stops around the village and Transperth have bus stops at each side of the complex. Timetables are available in Crossleigh and Wyvern foyers, also Day Centre foyer.</p> <p>A free Nedlands Elderly Persons' Home Support Scheme (NEPHSS) bus calls at Wyvern at 1.30 pm on Wednesday and Thursday to enable residents to go to Claremont or Floreat Forum for shopping. The bus returns at 3 pm. BOOKINGS must be made in advance with the receptionist at Crossleigh.</p> <p>Taxis: Black & White: Phone 9333 3333 Swan Taxis: Phone 131388</p> <p>ALWAYS GIVE YOUR NAME WHEN ORDERING A TAXI</p> <p>For further information consult the "Taxi" page in your Village phone book.</p>
TV HEADPHONES	<p>These are relatively inexpensive and assist greatly those who are hard of hearing and will fit all modern TV sets. These should be used by residents who are hard of hearing so as not to disturb other residents nearby.</p> <p>They can be purchased from electrical stores such as Tandys and Dick Smiths</p>
TV SCREEN ENLARGERS	<p>These can be purchased from "Innovations". Phone 1300 303 303. They come in three sizes, 34 cm, 48 cm or 63cm and cost between \$60.00 and \$90.00.</p> <p>They are an attachment which fits on a small TV making the screen much larger. The item for ordering is SCE. A number of residents in the Village have them.</p>
TV REPAIRS	<p>Some residents use Hills Telefix phone 131989</p>
VOLUNTEERS	<p>There are opportunities for voluntary work within the Village. Please contact Major Jan Button on 5519 or dial 3</p>
UNITS LIAISON OFFICER	<p>This is Major Jan Button phone 5519 or dial 3. She shows prospective residents around the Village and helps new residents to settle in.</p>

<p>WASHING MACHINES</p>	<p>The washing machines are located in the laundry in each wing of Wyvern and Crossleigh with the exception of Wyvern north wing. Please do you use them before 7am or after 7 pm. Please clean the filter after every wash. Please do not use the machines on Sundays.</p>
<p>WATER</p>	<p>Refrigerated water can be obtained free from the units situated at the rear of Wyvern and Crossleigh near kitchen and the rear of the hostess office at Centennial Close.</p>
<p>WATERING</p>	<p>Some residents like to hand water their plants. Please do not water from 9 am to 6 pm. Many areas are serviced by the Village bores</p>
<p>WEEKLY MAINTENANCE FEE</p>	<p>This may be paid through the ANZ. Bank Agency with visits here every week day. The ANZ. bank visits the Village every weekday from 9.30 - 11.15 am. Monday & Thursday CROSSLEIGH first floor Wednesday & Friday WYVERN first floor Tuesday ELLOURA Ground floor</p>
<p>WHITE BOARDS</p>	<p>These are located in foyers to notify residents of coming events - outings, theatre visits and visiting artists. This information is provided by the Social Committee</p>
<p>WINDOW CLEANING</p>	<p>The contractor can be contacted on 0 9457 8534 or 0 9354 9902. He visits the Village regularly (about every three months) and a list giving the date is displayed on the Crossleigh and Wyvern notice boards. If you require his services, add your name to the list.</p>

<p>WITHNELL COTTAGE</p>	<p>This is a community room in Centennial Close for the use of any residents in the Village; for any gatherings i.e. meetings, morning & afternoon teas, lunches, card parties, discussion groups etc or for a quiet hour or a happy hour.</p> <p>It has a kitchen equipped with crockery and limited cutlery.</p> <p>There is exercise equipment for use there too.</p> <p>To book the cottage, please mark the function time and date on the calender planner in the foyer.</p> <p>The cottage is open daily between 9 am and 5 pm.</p> <p>The names of the keyholders are on the front door and there is a key at administration.</p>
<p>WITNESSING of Documents</p>	<p>See "Justices of the Peace". Mr Keith Fox 5750 and Mr Ian Toy 5790 (Residents' Financial Services) are Commissioners for Declarations</p>
<p>WORSHIP</p>	<p>A worship service is held every Sunday in the chapel at Crossleigh at 9.45 am, with morning tea being served on the last Sunday of the month.</p> <p>Ministers from the Anglican, Catholic and Uniting Churches visit regularly for communion services.</p>
<p>WORSHIP</p>	<p>In the Chapel of Hollywood Private Hospital there is a Roman Catholic service every Sunday at 8 am and an Anglican Service at 10 am</p>
<p>WORSHIP</p>	<p>An Anglican communion service is held in the Crossleigh chapel every month on the second Wednesday of the month at 9 am.</p>

<p>WYVERN:</p>	<p>The Multistory building facing Karella Street.</p> <p>1st Floor: Library, ANZ Bank (Wednesdays & Fridays 9.30 - 11.15 am)</p> <p>2nd Floor: Room set up for table games, scrabble cards etc</p> <p>Doctors room</p> <p>3rd Floor: Carpet bowls Mondays 6 pm, Pool table, exercise room</p> <p>4th Floor: Kitchen facilities for special & private functions</p> <p>5th Floor: Lounge area, exercise classes Monday, Tuesday, Thursday 9 am</p> <p>Guest room</p>
<p>YELLOW PAGES:</p>	<p>These are available in the Crossleigh Library (ground floor) the Wyvern Library (1st Floor) the Centennial Close library next to the Administration.</p>

WHOS WHO OF	HOLLYWOOD VILLAGE
ANNE BEUGELAAR	This lady is Mr Hanson's (Director of Administration) secretary. Phone 5747
ANNE LEMONIS	Day Centre Receptionist phone 5554
BASDEN, BEV	Bev Basden is the Independent Living Units Manager. She supervises staff, maintenance of buildings, monitors resident satisfaction of services. Phone 5524
BUTTON JAN & BRUCE	Major Jan Button (phone 5519) shows prospective residents around the Village and helps new residents to settle in. Major Bruce Button (phone 5695) represents residents issues to administration.
DELL, DENNIS & OLIVE	Major Dennis Dell (phone 5001) is the Village Chaplain and Major Olive Dell (phone 5756) is associate chaplain.
FOX, KEITH	Mr Keith Fox is here to assist you with any difficulties you may encounter with Government Departments in connection with superannuation, pensions, income tax submissions (in some cases) and other general financial matters Phone 5750
GRAHAM, KEN	Acting Maintenance Supervisor phone 5796
HANSON, ROY	Mr Roy Hanson is the Director of Administration for the Village
HARE, LEE	Mr Lee Hare handles the business operation of the Village. He has four clerks (Lyn Amy, Robin & Carol who handles residents fees staff salaries and accounts for the Village. Phone 5751
SHADE, PHILIP	Mr Shade is the Director of Care and is responsible for the Village Hostels and Nursing Home
SHEREE LAMBERT	Receptionist dial 3
MARGARET BERNET	Senior Hostess, phone 5761

WEEKLY	TIME TABLE OF REGULAR EVENTS	
SUNDAY	Roman Catholic Service, Hollywood Hospital Chapel, Crossleigh Anglican Service, Hollywood Hospital Midday meal available for \$4.00 (please book)	8 am 9 45 am 10 am 12 noon
MONDAY	Exercise Class Wyvern 5th Floor Lounge Minimart Opens Worship Prayer Meeting, Chapel, Crossleigh ANZ Bank, Crossleigh 1st Floor China Painting, Crossleigh 1st floor Administration/ accounts office open Minimart/ chemist closes Midday meal available for \$4.00 (please book) Kiosk closes Craft Group, Wyvern foyer Minimart/ Chemist opens Kiosk opens Kiosk Closes Administration/ account office closes Minimart/ Chemist closes Carpet Bowls, Wyvern 3rd Floor lounge Cheap movies at Windsor Theatre Cottesloe Laundry calls	9 am 9 am 9.30 am 9.30 am 10 am 10 am 12 noon 12 noon 1.30 pm 2 pm 2 pm 2 pm 3 pm 3 pm 4 pm 6 pm

<p>TUESDAY</p>	<p>Exercise Class Wyvern 5th Floor Lounge Minimart Opens ANZ Bank, Elloura Ground Floor Administration/ accounts office open Fellowship Club,(fortnightly) bus calls at... Greengrocer calls in the morning Minimart/ chemist closes Midday meal available for \$4.00 (please book) Kiosk Closes Companion Club (fortnightly) Auditorium Minimart/ Chemist opens Kiosk opens Kiosk Closes Administration/ accounts office closes Croquet on the bowling green Minimart/ Chemist closes Cheap movies at Windsor Theatre</p>	<p>9 am 9 am 9.30 am 10 am 10 am 12 noon 12 noon 12.30 pm 1.30 pm 1.30 pm 2 pm 2 pm 3 pm 3 pm 4 pm 4 pm</p>
<p>WEDNESDAY</p>	<p>Anglican communion service Minimart Opens Worship Prayer meeting, Weston ANZ Bank, Wyvern first Floor Home League, Floreat, bus calls Crossleigh Wyvern Administration/ accounts office open Minimart/ chemist closes Midday Meal available for \$4.00 (please book) Kiosk Closes Minimart/ Chemist opens Kiosk opens Kiosk Closes Administration/ accounts office closes Minimart/ Chemist closes Cheap movies at Windsor Theatre</p>	<p>9 am 9 am 9.30 am 9.30 am 9.40 am 10 am 12 noon 12 noon 12.30 pm 1.30 pm 2 pm 2 pm 3 pm 3 pm 4 pm</p>

<p>THURSDAY</p>	<p>Exercise Class Wyvern 5th Floor Lounge Minimart & Chemist opens Kiosk Opens Worship prayer meeting, Weston ANZ Bank, Cross leigh 1st Floor Greengrocer calls in the morning Fishmonger calls in the morning Administration/ accounts office open Minimart/ chemist closes Midday meal available for \$4.00 (please book) Kiosk closes Home League, Perth Fortress, bus call at Wyvern NEPHSS Bus calls at Wyvern (you must book) Minimart/ chemist opens Kiosk opens Kiosk Closes Administration/ accounts office closes Minimart/ chemist closes</p>	<p>9 am 9 am 9.30 am 9.30 am 9.30 am 10 am 12 noon 12 noon 12 noon 1.30 pm 12.45 pm 1.30 pm 2 pm 2 pm 3 pm 3 pm 4 pm</p>
<p>FRIDAY</p>	<p>Minimart and Chemist opens Worship, prayer meeting, chapel, Crossleigh ANZ Bank, Wyvern 1st Floor Lounge Kiosk Opens Recycling (jumble sale) auditorium Administration/ accounts office open Minimart/ Chemist closes Midday meal available for \$4.00 (please book) Kiosk closes Minimart/ chemist / kiosk opens Kiosk Closes Administration/ accounts office closes Minimart/ chemist closes</p>	<p>9. am 9.30 am 9.30 am 9.30 am 9.30 am 10 am 12 noon 12 noon 1.30 pm 2 pm 3 pm 3 pm 4 pm</p>

SATURDAY	Minimart opens	9 am
	Chemist opens	9 am
	Minimart closes	11 am
	Chemist closes	12 noon
	Midday meal available for \$4.00 (please book)	12 noon
	Bowls	1.30 pm

